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| Say | Think |
| * Love working with older persons * Like helping persons * Job is hard work | * Make the patient feel comfortable * How come so many people are here * Why aren’t there enough equipment * Why isn’t there enough medication * Why isn’t proper hygiene practiced |
| Do | Feel |
| * Provide the best care to patients * Save lives * Comply to tasks * Follow directives on patient charts * Council the family members * Give baths to and prevent bedsore on patient * Assist with pain management * Develop patient care plans * Conduct routine check-ups and screenings * Help rehabilitee patients after injuries | * Love job, but hates the unnecessary tasks * There isn’t enough staff * Not paid enough for this * Should switch jobs * Anxiety * Stress * Depression |